

Terms & Conditions

Accessing Content & Downloads

Content is accessible via your account area.

Video content

Video content on our site is accessible via on-demand streaming. We do not offer videos downloads at this time.

Downloads

PDF and other digital products are available for download but these links do expire for security reasons. We expect customers to download their content in a timely fashion to their own personal devices to access them from there rather than our site each time they wish to view them. We understand that content can be lost so we do offer a 1 time courtesy extension.

Refund Policy

We reserve the right to deny a refund at any time due to the nature of the materials being digital. If you consume/download/watch content or other material on our site then request a refund it will **NOT** be honored.

We also do not accept return requests for difficulty logging in, or accessing/playing content unless we can reliably prove that we are at fault for the issue and it is not something unique to your device.

Should you have any questions please [contact us here](#).

Sharing Accounts

It is not permitted to share your account with anyone else. We reserve the right to track and terminate any accounts (resulting in losing access to your content) that we find are being shared.

Piracy / Distributing content

Our content is copyrighted under U.K. Law and is strictly prohibited to be copied, shared or distributed without our permission. We take this very seriously and have implemented sophisticated tracking to thwart this. Any customers found illegally distributing our content (for example posting on torrent sites) will have their accounts immediately terminated without question and be reported to the authorities, including Cyber Crime divisions of their country for further investigation. **This is something we do not tolerate.**

Terms & Conditions

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We reserve the right to change the Terms and Conditions of Use at any time. Such changes, modifications, additions, or deletions shall be effective immediately upon general notice thereof (constructive or actual), which may be given by means including, but not limited, posting the revised Terms and Conditions of Use on this page. You acknowledge and agree that it is your responsibility review the Terms and Conditions of Use periodically, and to be aware of any modifications. Your continued use of the Service after such modifications will constitute your acknowledgment of the modified Terms and Conditions of Use and agreement to abide and be bound by the modified Terms and Conditions of Use.

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